



CITY of PERTH



Access Maps



Edition

6

March 2009

Introduction

The City of Perth is the hub of Western Australia. Within a three kilometre radius there is a fantastic mix of art, history, shopping, music, dance and food to be enjoyed by everyone.

We support a city in which people of all ages and abilities can gladly live, work, shop, do business and recreate. The following information provides details of areas that are easy to use by everyone.

We hope that the information contained in the maps provides you with the freedom to enjoy all that is on offer within the city. Additional information can be found on the City's website at

www.perth.wa.gov.au

This publication is available in alternative formats on request by telephoning 9461 3136.

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You're Welcome WA

You're Welcome - WA Access Initiative

This initiative provides people with disabilities with clear access information about a wide range of facilities in the central city area. Approximately 100 facilities in five geographic clusters of the central city have been assessed. More recently, a project summarising the accessibility of hotels and hostels across the City, Northbridge, West Perth and East Perth has added over 36 hotels to the original list.

Visit the website at: www.perth.wa.gov.au/WAAccess/vis13_waaccess.html

Interpreter Services

Deaf Interpreting Service

- WA Deaf Society **(08) 9441 2677**
- TTY..... **(08) 9441 2655**
- Emergency (after hours)..... **04 1001 7540**
(available via voice or SMS)

TTY Relay Service

- National Relay Service – Voice/Hearing Impaired TTY/modem 24hrs..... **133 677**
Speak and Listen 24hrs **1300 555 727**

TTY Payphones

- Perth Railway Station, main **Map Ref**
entrance (uses phonecard) **M9**
- Perth Central TAFE, main
entrance off Francis Street **N7**
- State Library **M7**
- Trinity Church - 72 St Georges Tce **K10**
- Royal Perth Hospital - 197 Wellington St **Q11**
- Kings Park - Frazer Ave **E13**

Interpreter Services

Language Interpreter Service

- Translating and Interpreter Service (TIS)
(24 hours) **131 450**

Alternative Formats for the Blind

- Convert text documents into audio or Braille
WA Association for the Blind **(08) 9311 8202**

Wheelchair Services

Central City Hire

Map Ref

Short-term hire of wheelchairs and scooters.

- Citiplace Community Centre **M9**
for access to malls and CBD - **(08) 9325 3688**
- Harbour Town Shopping Centre **F6**
24hrs notice advisable **(08) 9321 2282**

Hire and Purchase

For manual and power wheelchairs, scooters, hoists and information on vehicles suitable for wheelchair transport.

- Australian Red Cross **(08) 9325 5111**
- Independent Living Centre . **(08) 9381 0600**

Emergency Repair

For free emergency power wheelchair repair (as well as vehicle breakdown) contact the RAC. It is necessary to register wheelchairs before using the breakdown service, you will need to quote the serial number of your wheelchair.

- RAC **13 17 03**
- Breakdown Service **13 11 11**
- TTY..... **(08) 9301 3113**

Transport

City Bus and Train Information

- Transperth Information (InfoLine).. **13 62 13**
 - TTY **(08) 9428 1999**
 - Timetables in large format **13 62 13**
- Timetables in Braille **(08) 9311 8202**
- Transperth Comment Line..... **13 16 08**
- Transperth Journey Planner and passenger information, timetables, station access maps etc. (for people with disabilities)
www.transperth.wa.gov.au
- SmartRider - An electronic prepaid ticketing system using a tag on/ tag off approach that deducts the fare from the stored value on the card. It can be purchased from participating newsagencies or from major train and bus stations in the CBD.

Buses

CAT buses provide a free, frequent and wheelchair accessible bus service in the city, operating on red, yellow and blue routes (Map 1).

The Free Transit Zone (FTZ) allows you to travel on other buses within the City of Perth boundaries, without paying a fare.

Trains

Transperth staff are available to assist wheelchair users to access metro trains (one hour notice required).

- Phone for **assistance** on **1800 800 022**
- TTY..... **(08) 9428 1999**

The Free Transit Zone allows SmartRider ticket holders to travel within the Perth City boundaries for free.

Transport

For information on regional trains contact:

- Transwa **1300 662 205**

For information on interstate trains contact:

- Great Southern Railways **13 21 47**

Ferry

The Shelley Taylor Smith ferry is able to accommodate wheelchairs and scooters and is accessible from Barrack Street Jetty and Mends Street Jetty (South Perth).

- For more information contact **13 62 13**
- TTY..... **(08) 9428 1999**

Taxis

For wheelchair accessible Multi Purpose Taxis (MPT), it is advisable to book in advance.

- MPT - Black & White **13 62 94**
- Easy Access - Swan Taxis.. **(08) 9422 2240**

Accessible Car Hire

Modified accessible car hire (2-3 days notice required)

- Omnibus (Caning Vale) **(08) 9256 3211**
- Hertz (hand controls only) . **(08) 9321 7777**

Parking



Reciprocal ACROD parking rights exist for interstate and overseas visitors for up to 3 months. Only vehicles displaying a current registered permit are entitled to park in easy access bays. For longer or permanent stay contact:

- National Disability Services (NDS) -
www.nds.org.au **(08) 9242 5544**
- TTY..... **(08) 9242 3800**

Street Parking

The City of Perth provides ¼P Disabled pick-up and set-down bays (15 minute limit), identifiable by blue lines and clearly signed using the international symbol of access.

In general parking areas and universal bays, ACROD permit holders have concessions equivalent to twice the time specified on the parking sign e.g. **1P** means you can stay for two hours. After the purchased time expires, permit holders may remain for the same time again at no extra cost. These concessions do not apply for easy access parking bays, clearways, bus zones etc. The City has also introduced wheelchair accessible **Universal Bays**, to be used by everyone.



For street parking information contact:

- City of Perth **08) 9461 3888**

Car Park Information

- City of Perth **1300 889 613**

or visit the website

www.perth.wa.gov.au/parking

City of Perth Car Parks

City of Perth car parks provide up to two hours free parking for people with a valid ACROD permit. If a permit holder is parked in a car park with Pay and Display ticket machines, they must purchase a ticket and display it on the dashboard. The ticket will remain valid for a further two hours after the expiry time.

If a permit holder is parked in a multi-storey car park where they are issued with a token/ticket at the entry boomgate, the driver will need to redeem their free parking by visiting the Customer Service Office prior to exiting the car park. The Customer Service Officer will need to sight your permit and will also collect any monies owing for parking in excess of two hours.

Where a Customer Service Officer is not in attendance, permit holders will need to pay the full fee, and obtain a refund for the free two hours by sending their receipt and a legible copy of their permit to Council House, GPO Box C120, Perth, WA 6839.

ACROD Permit holders who do not use large mobility aids can park in any non reserved bay within a car park and still receive concessions, thus leaving the extra wide bays for those who need them.

Accessible bays are marked with blue diagonal lines with signage displaying the international access symbol.

Central City			
Car Park	24 Hrs	Enter from	Map Ref
His Majesty's (4) * #	NO multi-storey	Murray St	J9
Pier Street (6) * #	NO multi-storey	Pier St	O10
Fire Station (3)	YES open air	Murray & Hay St	P11
Council House (2)	NO undercover	St George's Tce	N12

Car Park	24 Hrs	Enter from	Map Ref
East Perth			
Queens Gardens (5)	YES open air	Nelson Cr, Hale & Horatio St	V13 W13
Hay St East (2)	YES open air	Hay St	S13
Goderich St (2)	YES open air	Goderich St	S12
Royal St (3)	YES open air	Royal St Lime St	R9
Newcastle St (2)	YES open air	Newcastle St Short St	Q8
Saunders (1)	YES open air	Saunders St	U9
Regal Pl (4)	NO multi-storey	Royal St	W10
Northbridge			
Fitzgerald St (2)	YES open air	James St	I6
Milligan St (1)	YES open air	Milligan St	J6
Aberdeen St (1)	YES open air	Aberdeen St Francis St	L6
Roe St (5) * #	YES multi-storey	68 Roe St	K7
State Library (7) *	NO multi-storey	Francis St	M7
Cultural Centre (4) * #	NO multi-storey	Roe St	M8
Citiplace (5) * #	YES multi-storey	Roe St	N9

Car Park	24 Hrs	Enter from	Map Ref
West Perth			
Wellington St (1)	YES open air	980 Wellington St	D6
Coolgardie St (2)	YES open air	Coolgardie St	F7
Mayfair St (4)	NO multi-storey	Mayfair St	C7
Mounts Bay Rd (1)	YES open air	Mounts Bay Rd	F15
Riverside			
Terrace Rd (4) *	YES open air	Terrace Rd	O14
Concert Hall (4) *	NO multi-storey	Terrace Rd	O13
Plain St (1)	YES open air	Plain St	U15
Pt Fraser (6)	YES open air	Riverside Dr	W16
Convention Centre (23) *	YES undercover	Mounts Bay Rd or Free-way North	I12

- Note:** (4) – Number of ACROD bays
- * – Automated token/ticket machines
 - # – Accessible toilets (if locked for security, see officer in attendance)

Public Toilets

Listings are for central city public toilets. Open/close times may change on public holidays. Please ask officer in attendance for assistance if, for security purposes, the toilets are locked.

For more information please contact
(08) 9461 3228

- **Automatic Public Toilets** **Map Ref**
Unisex – accessible toilets (5am - 2am)
 - Cnr The Esplanade and William Street, Perth **K12**
 - Cnr The Esplanade and Barrack Street, Perth **L12**
 - James Street, Northbridge..... **M8**
 - Cnr Milligan and James Streets, Northbridge **J6**
 - Francis Street, Northbridge **K6**
 - Wellington Street - Harold Boas Gardens West Perth **E6**
- **Busport** **J12**
Male, female and unisex accessible toilets.
7 days a week.
Mon - Thurs 5.30am – 12.00 am
Friday 5.30am – 2.00 am
Saturday 6.30am – 2.00 am
Sunday 7.30am – 12.00am
- **Citiplace Community Centre** **N9**
For patrons over 55 only.
Male, female and unisex accessible toilets.
Mon-Fri 8.00am – 4.00pm.

Public Toilets

- **Citiplace Rest Centre** **N9**
Concourse Level Perth Railway Station.
Male, female and unisex accessible toilets.
Attended – small fee applies.

Accessible toilet facilities include an **adult sized change table and hoist**.

Showers and lockers also available.

Mon - Thurs 7.00am – 10.00pm.
Fri-Sat 7.00am – 12.00pm.
Sunday 7.00am – 9.00pm.
- **Cultural Centre car park** **M8**
Roe Street.
Male, female and unisex accessible toilets.
7 days a week 7.00am – 7.00pm.
- **His Majesty's car park**..... **J9**
Between Murray and Hay Streets.
Male, female and accessible toilets.
Mon - Thurs 6.30am – 12.00pm.
Friday 6.30am – 1.00am.
Saturday 8.00am – 1.00am.
Sunday 10.00am – 7.00pm.
- **160 Central Arcade**..... **J10**
Between Hay Street and St George's Tce.
Male, female and unisex accessible toilets.
Mon-Sat 9.00am – 5.00pm.
- **Perth Town Hall** **M11**
Barrack St
Male, female and unisex accessible toilets.
Mon-Sun 7.00am – 5.45pm.

Public Toilets

- **Pier Street car park N10**
Between Wellington and Murray Streets.
Male, female and unisex accessible toilets.
Mon-Thurs 6.30am – 12.00pm.
Friday 6.30am – 1.00am
Saturday 8.00am – 1.00am.
Sunday 10.00am – 7.00pm.
- **Supreme Court Gardens.....M13**
Male, female and unisex accessible toilets.
7 days a week 7.00am – 6.00pm.
- **Terrace Road - Langley Park Q15**
Male and female accessible toilets.
7 days a week 7.00am – 7.00pm.
- **Terrace Road - No 1 carpark..... O14**
Male and female toilets.
7 days a week 24 hours.
- **Weld Square..... P6**
Male and female toilets.
7 days a week 24 hours.

Accessible public toilets are also available in Myer, David Jones, Target, State Library, Art Gallery of WA, Convention Centre, Carillon City Arcade, Central Law Courts, Allendale Square, Barrack Square (east and west pavillions) Wellington Street Bus Station and Harbour Town Shopping Centre.

Churches

Major churches in the city are listed below. Please contact others directly for information on accessibility.

Accessible	Map Ref
All Saints Chapel – Roman Catholic.....	L12
St John's – Lutheran.....	N7
St George's Cathedral – Anglican	N12
St Mary's Cathedral – Roman Catholic	Q11
Trinity – Uniting.....	L11
Wesley – Uniting.....	K10
Ross Memorial – Uniting	D7

Accessible with Assistance

Baptist (ph 9328 6507)	O8
Church of Christ (ph 9328 1499)	O7
St Constantine and Helen Cathedral – Greek Orthodox (ph 9328 7452).....	K6
St Andrew's – Uniting (ph 9221 1445).....	N12
(Access from Pier St at service times).	





















Cinemas & Theatres

Accessible	Map Ref
His Majesty's Theatre	J10
Horizon Planetarium at Scitech	F4
Perth Concert Hall	O13
PICA (Perth Institute of Contemporary Arts)...	M8











Accessible with Assistance

Cinema Paradiso (cinemas 1 and 2 only)..	K6
Playhouse Theatre (ph 9325 3344).....	N11
Yirra Yaakin Noongar Theatre	O11
(ph 9202 1966)	
Piccadilly (cinema 1 only).....	L10

Key to Maps

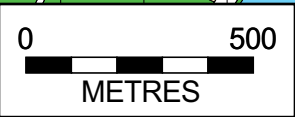
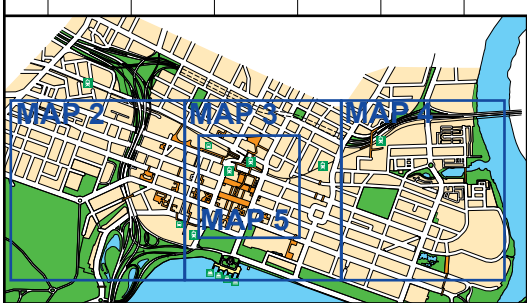
-  Toilets
-  Toilets, male, female and accessible
-  TTY Payphone
-  Telephone
-  Information
-  Rest Areas (seats, drinking fountain)
-  Car Park - City of Perth
-  Car Park
-  Taxi Stands
-  Supervised Taxi Stands
-  Disabled pickup/set down & universal bays
-  Bus Station
-  Train Station
-  Ferry
-  Steep Gradients (slope-up hill)
-  Pedestrian Arcade/Plaza
-  **CAT (Bus Routes) and direction**
-  Red
-  Yellow
-  Blue

MAP 5 ONLY

-  Easy Access Route
-  Stairs
-  Escalator
-  Lifts
-  Parent's Room
-  Drinking Fountain
-  Cinemas
-  Post Office
-  Churches
-  Audible Crossing Signal

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MAP 1
CITY OF PERTH

	Pedestrian Arcade/Plaza
	CAT (Bus Routes) and direction
	Red Mon-Fri 6.50am - 6.20pm - every 5 minutes Sat-Sun 10.00am - 6.15pm - every 25 minutes Service finishes approx 6.15pm
	Yellow Mon-Fri 6.50am - 6.20pm - every 10 minutes Sat-Sun 10.00am - 6.10pm - every 30 minutes Service finishes approx 6.15pm
	Blue Mon-Fri 6.50am - 6.20pm - every 7 minutes Fri 6.20pm - 1.00am - every 15 minutes Sat 8.30am - 1.00am - every 15 minutes Sun 10.00am - 6.15pm - every 15 minutes Service finishes approx 6.15pm Mon-Thurs & Sun and 1.00am on Fri and Sat Public Holidays - No service



N
MAP 3
CENTRAL PERTH
NORTHBRIDGE



N
MAP 4
EAST PERTH

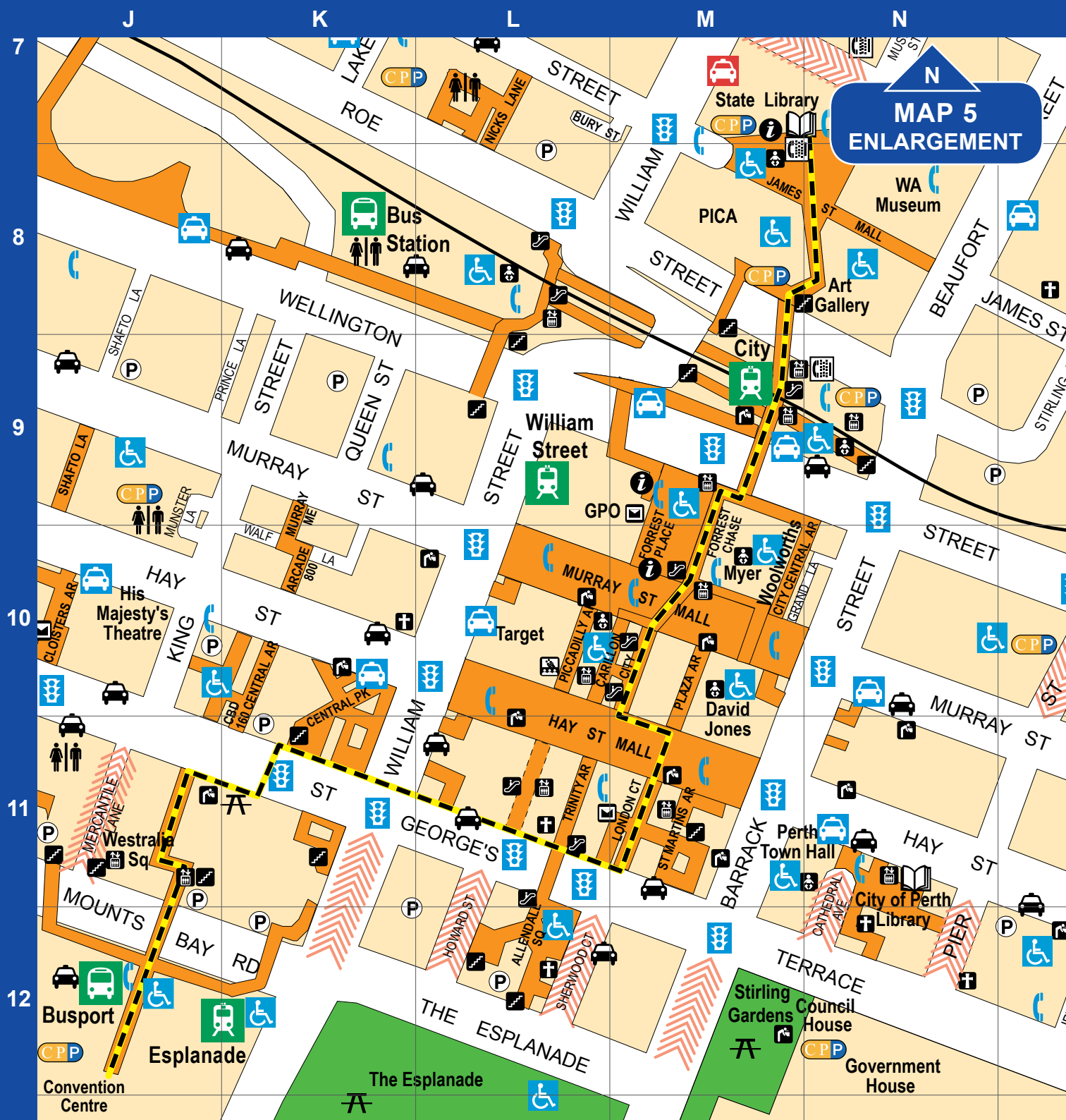


Claisebrook

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**MAP 5
ENLARGEMENT**



Other Buildings

Accessible	Map Ref
Allendale Square	L11
Art Gallery of WA.....	N8
Busport	J12
Bakery Arts Complex (call ahead 9227 6288)	J6
Blue Room Theatre	M8
Central Park Arcade	K10
City of Perth, Council House	N12
City of Perth Library, 573 Hay Street.....	N11
Cloisters Square	J10
Convention Centre.....	I12
David Jones Department Store	M10
Ferry Terminal – Barrack Square	L14
Government House	N12
Harbour Town Shopping Centre	F6
King Street Art Centre.....	J10
Mount Hospital.....	F13
Myer Department Store	M10
Old Perth Boys School (narrow entry)	J11
Parliament House	F9
Perth Central Bus Station	K8
Perth Mint	R13
Perth Railway Station	M9
Perth Town Hall	M11
Royal Perth Hospital.....	P10
Scitech Discovery Centre	F4
State Library	M7
Swan Bells.....	L14
Target Department Store	L10
Western Australian Museum.....	N8
Western Australian Visitor Centre.....	M9
(heavy entry door)	
Woolworths supermarket.....	M10

Citiplace

Citiplace Community Centre **Map Ref**

Upper Level, Perth Railway Station,
Wellington Street, Perth..... **N9**

(08) 9325 3264 or (08) 9325 3688

Open: Monday - Friday 8.00am – 4.00pm

The Citiplace Community Centre is a unique, accessible central city facility for the over 55's and people with disabilities provided by the City of Perth. The recently renovated centre provides many activities and services including:- meals, refreshments, health services, hair dressing, community conference and meeting rooms, computer courses as well as games, concerts and dances.

Wheelchairs and scooters are available for hire at nominal rates. A \$20 deposit and proof of identification is required. The dining room is equipped with a hearing loop and the centre has unisex accessible toilets.

Citiplace Rest Centre **Map Ref**

Upper Level, Perth Railway Station,
Wellington Street, Perth **(08) 9229 2989M9**

Services include an adult sized change table and hoist, locker hire, shower facilities, stroller, wheelchair hire and baby change facilities.

Post Offices

Accessible **Map Ref**

General Post Office **M9**

Cloisters Square **J10**

St George's Terrace (next to London Court) **L11**

Northbridge Post Office **M7**

Easy Access Route

An accessible route for pedestrians moving through the city from Northbridge and Perth Railway Station to St George's Terrace and Busport is detailed below. Please refer to **Map 5** for illustration of this route.

1. State Library
2. Art Gallery
3. **Perth Railway Station** – concourse level
4. Wellington Street pedestrian overpass
5. Forrest Chase walkway
6. Murray Street overpass
7. Carillon City Arcade - Hay Street Level
8. Hay Street Mall
9. London Court
10. St George's Terrace
11. Hartley Poynton Building access route - lift to **Busport**. Lift is operating only on weekdays 7.00am – 6.00pm.

Malls & Arcades

- **Murray and Hay Street Malls** - accessible shopping and pedestrian areas providing seating, shade, telephones and accessible drinking fountains and ATM's.
- **Forrest Place** - accessible large public outdoor area bordered with open air cafés, ample seating, public art and the Western Australian Visitor Centre.
- **Arcades** - provide alternative routes across the city and have a large number of speciality stores. Most shops are accessible, however some have one step and narrow doorways.

Visitor Information

Map Ref

i-City Information KioskM10

Murray Street Mall, near Forrest Place

Mon - Thurs 9.30am – 4.30pm

Friday 9.30am – 8.00pm

Saturday 9.30am – 4.30pm

Sunday 11.00am – 3.30pm

Closed public holidays.

The i-City Information Kiosk is staffed by friendly volunteers, who have a detailed knowledge of the city. Free walking tours also provided. Call **(08) 9461 3444** or visit www.perth.wa.gov.au and check the City Visitors section for a comprehensive guide to all city attractions.

Multi Media Kiosks

Information on services and attractions in the city can be accessed from multi-media kiosks at the following locations:

- City of Perth Council HouseN12
- Western Australian Visitor Centre,
Forrest Place (heavy door)M9
- Forrest Chase Walkway (near lifts) ..M10
- His Majesty's carparkJ9
- Perth Convention CentreI12

Central Perth Shopping - operates 7 days

Mon - Thurs 9.00am – 5.30pm

Friday 9.00am – 9.00pm

Saturday 9.00am – 5.30pm

Sunday 11.00am – 5.00pm

Convenience stores and supermarkets around the city are also open during the evening.

Visitor Information

Internet cafes are frequently located near backpacker accommodation. In the central area there are a number of internet facilities.

Libraries and community centres have **internet access** for a nominal charge: **Map Ref**

- City of Perth Library **N11**
573 Hay Street (basement level)
booking recommended..... **(08) 9325 6000**
- City Community Centre **N9**
(upper level of Perth Railway station)
Monday - Friday 8.30am - 4.40pm
(for the over 55's or people with a disability)
- State Library - Perth Cultural Centre..... **M7**
(free internet research but no e-mail
facilities) **(08) 9427 3111**
- WA Visitor Centre **M9**

Western Australian Visitor Centre **M9**
Albert Facey House, Forrest Place, Perth
1300 361 351, www.westernaustralia.net

**Department of Immigration, Multicultural
and Indigenous Affairs**..... **M10**
3rd floor, City Central
166 Murray Street, Perth **131 881**
www.immi.gov.au

Citizens Advice Bureau **M11**
25 Barrack Street, Perth **9221 5711**

Women's Information Service **J11**
141 St George's Terrace, Perth **(08) 9264 1900**

Safety & Security

- **WA Police, Ambulance and Fire
Emergency Only** 000
Text Emergency Call 106
- **WA Police Enquiries**..... 131 444
- **City Watch, Perth Police and CCTV
Emergency** (08) 9325 6000
- **City Watch InfoLine**..... (08) 9229 2970
- **Supervised taxi ranks** in Northbridge
operate from 11.00pm – 4.00am Friday and
Saturday nights at the following locations:

	Map Ref
- Milligan Street, Northbridge	J6
- Cnr William and Francis Streets, Northbridge	M7
- Cnr Aberdeen and Parker Streets, Northbridge (private).....	K6

NOTES: _____

Comments

Suggestions, changes and corrections to improve this publication are welcome.

Please contact City of Perth on **(08)9461 3333**
or email: info.city@cityofperth.wa.gov.au



This map has been produced by the City of Perth with assistance from a reference group of people with disabilities.

The information in this map is correct to the best of knowledge of the producers at the time of printing.

However, as access requirements vary from individual to individual, no guarantees of accessibility are given or implied.



CITY of PERTH



City of Perth Parking